

# Modern Intranet

## How Cincinnati State's Intranet was Transformed to Meet Evolving Needs



Faced with an intranet platform that would soon be out of support, Cincinnati State Technical and Community College realized the need to evolve to a modern solution that could support seamless communication and collaboration across its diverse departments. Given their use of Microsoft 365 already, a platform they had familiarity with was the natural fit. Following a deep dive into what the Intranet could look like in M365, Cincinnati State elected to work with Krish to build their new virtual campus hub.

### CLIENT BACKGROUND

The decision to modernize the intranet was driven by the need to ensure continuity and scalability for campus communication. With their existing intranet no longer able to meet the needs of the College, Cincinnati State was looking for more than just a technology upgrade; they needed a strategic solution that would enhance their operations and foster a connected campus community.

*"We selected Krish through an RFP process, and their team proved to be the experts we needed. They guided us through reviewing our existing intranet, educated our implementation team on the possibilities of SharePoint, and helped us build a solution that was delivered on time, within budget, and immediately embraced by the campus community."*

**- FRANKIE BAKER**  
Chief Information Officer  
Cincinnati State Technical and Community College

### PROBLEMS

**Outdated Intranet Technology:** The current intranet system was nearing its end-of-life and had notified users of sunsetting the platform.

**Scattered Communication:** The old system led to inefficiencies due to siloed information and lack of unified communication.

**Lack of Modern Integration:** The inability to integrate with modern tools hindered collaboration and productivity across the college.

### BUSINESS VALUE

**Increased Efficiency:** Built on a platform that interacts in the same ecosystem as their other productivity tools, The new intranet allowed the college to reduce time spent in multiple systems & freed up resources for any alternative activities.

**Improved Collaboration:** The integrated platform broke down silos, fostering better communication and collaboration across all departments.

**Cost-Effective Solution:** By reducing additional license, development, and maintenance cost, Cincinnati State ensured a sustainable intranet in an industry where time, money, & resources are notoriously in short supply.



### SOLUTIONS

**Modern SharePoint Intranet:** Krish Services Group developed a new intranet on Microsoft SharePoint, creating a platform that connected all aspects of the college's operations and could grow with their evolving needs.

**Unified Collaboration Tools:** By integrating with Microsoft 365, the new intranet enabled improved collaboration across departments, making it easier for staff to work together and share information.

**User-Centric Design:** The intranet was designed to be intuitive and user-friendly, ensuring a smooth transition for all departments and user types without the need for custom code.

### FUTURE STEPS

As time and focus allow, We expect to continue discussing key modernization aspects of Cincinnati State's technology roadmap, including but not limited to expanding departmental sites, automation, and AI.