



Escaping Google Workspace

A Singapore University's High-Wire Migration to Microsoft 365

A leading Singapore-based university partnered with Krish to migrate from Google Workspace to Microsoft 365. Despite a complex environment and user base, the entire transition was completed within just 12 weeks, modernizing collaboration, compliance, and digital governance

CLIENT BACKGROUND

A top-tier Singapore university with over 40,000 students and faculty, known for academic excellence, research leadership, and cross-disciplinary innovation. It operates on a global scale and invests heavily in cutting-edge digital infrastructure to support education and collaboration.

BUSINESS VALUE

- **Flawless Migration:** Achieved 100% data migration success with no loss.
- **Strengthened Security:** Improved security posture via advanced Microsoft tools.
- **High User Adoption:** Saw 85% of users smoothly transition within two weeks.
- **Increased Productivity:** Enhanced collaboration through integrated M365 tools.
- **Cost Savings:** Reduced IT overhead and consolidated software costs.

PROBLEMS

- **Fragmented Collaboration Tools:** Departments used inconsistent communication tools, leading to confusion and inefficiencies.
- **Compliance and Data Sovereignty:** Google Workspace didn't meet local regulatory requirements for data hosting and governance.
- **User Experience Gaps:** Faculty and students faced usability and interoperability challenges between Google apps and other platforms.
- **Lack of Identity and Access Control:** Managing user access and provisioning across tools lacked uniformity and security.

SOLUTIONS

- **Enterprise Migration to Microsoft 365:** Executed a full-scale migration of emails, calendars, and files across departments with minimal disruption.
- **Change Management & Training:** Designed and delivered training programs to onboard staff and students onto Microsoft 365 effectively.
- **Unified Collaboration Platform:** Introduced Microsoft Teams and SharePoint Online to unify communication and content management across academic units.
- **Centralized Identity Governance:** Implemented Azure AD for streamlined authentication, access provisioning, and policy enforcement.

TECHNOLOGIES



CONCLUSION

The migration to Microsoft 365 was successfully completed in 12 weeks, providing the University with a more secure, scalable, and collaborative environment. The project highlights the importance of detailed assessment, phased migration, and user training for success.