From Chalkboards to Cloud
College's Enhancement of Digital Infrastructure for Education

{KRISH}

Krish provided end-to-end managed services to Community college's SharePoint systems, including governance, patching, performance monitoring, and optimization. This helped the college boost availability, resolve event logs, and maintain secure, scalable digital infrastructure for its campus community.

CLIENT BACKGROUND

Our client is Ohio's largest and oldest community college, serving over 50,000 students annually. With campuses across Greater Cleveland, Tri-C plays a pivotal role in workforce development, academic education, and digital learning innovation.

BUSINESS VALUE

- **Stable Digital Operations:** Monitored environments helped them to minimize downtime and avoid critical issues.

- **Security-First Management:** Proactive patching and system audits safeguarded against emerging threats.

- **Sustainable Growth:** Architecture reviews aligned growth plans with real-world capacity and governance.

PROBLEMS

- **Scattered Maintenance Processes:** Lack of centralized tools delayed responses to system events and log issues.

- **Vulnerability to Outdated Systems:** Infrequent updates left the infrastructure exposed to potential security threats.

- **Operational Bottlenecks:** System growth wasn't aligned with governance or performance tracking.

SOLUTIONS

- **Full-Spectrum SharePoint Support:** Krish managed logs, errors, performance, and patching through continuous monitoring.

- **Security Hardening:** Regular deployment of security updates and architecture reviews protected critical data.

- **Governance & Growth Alignment:** Provided structured guidance to scale infrastructure with predictable performance.

TECHNOLOGIES

CONCLUSION

The college now operates on a modernized SharePoint infrastructure that supports its growing digital campus. The platform fosters secure collaboration, continuity, and performance at scale.